

## RMA report

Protocol number (do not fill) : \_\_\_\_\_

### **.customer**

Name and surname : \_\_\_\_\_

Company : \_\_\_\_\_

Phone : \_\_\_\_\_

E-mail : \_\_\_\_\_

### **.i want to exchange this product**

Product name : \_\_\_\_\_

Date of purchase : \_\_\_\_\_

Visual condition of goods : \_\_\_\_\_

Product ID : \_\_\_\_\_

Order number : \_\_\_\_\_

Invoice number : \_\_\_\_\_

Defect description : \_\_\_\_\_

\_\_\_\_\_

### **.how do you want to solve this RMA ?**

I want my money back (refund)

I want from you to send me new item

IBAN bank account number in case of refund : \_\_\_\_\_

Place and date of the  
exchange protocol :

\_\_\_\_\_

Employee name, signa-  
ture and stamp:

\_\_\_\_\_