

## Exchange protocol for another item (up to 30 days)

Protocol number (do not fill): .customer Name and surname: Company: Phone: E-mail: .i want to exchange this product Product name: Date of purchase: Visual condition of goods: Product ID: Order number: Invoice number: Reason for exchange: .replace the product for this one Product name: Account number in IBAN format in case of overpayment: Place and date of the Employee name, signature and stamp: exchange protocol: hoco europe s.r.o.